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Independent Service Auditors' Report

The Board of Directors of GoDaddy.com, LLC:

We have examined management's assertion that during the period July 1, 2014 through June 30, 2015 GoDaddy.com, LLC ("GoDaddy") maintained effective controls over the internet hosting services system to provide reasonable assurance that

- the system was protected against unauthorized access (both physical and logical);

based on the AICPA and CPA Canada trust services security criteria set forth in TSP section 100, *Trust Services Principles, Criteria, and Illustrations for Security, Availability, Processing Integrity, Confidentiality, and Privacy* (AICPA, *Technical Practice Aids*).

GoDaddy's management is responsible for this assertion. Our responsibility is to express an opinion based on our examination. Management's description of the aspects of the internet hosting services system covered by its assertion is attached. We did not examine this description, and accordingly, we do not express an opinion on it.

Our examination was conducted in accordance with attestation standards established by the American Institute of Certified Public Accountants and, accordingly, included (1) obtaining an understanding of internet hosting services 's relevant controls over the security of the internet hosting services system; (2) testing and evaluating the operating effectiveness of the controls; and (3) performing such other procedures as we considered necessary in the circumstances. We believe that our examination provides a reasonable basis for our opinion.

Because of the nature and inherent limitations of controls, GoDaddy's ability to meet the aforementioned criteria may be affected. For example, controls may not prevent or detect and correct error or fraud, unauthorized access to systems and information, or failure to comply with internal and external policies or requirements. Also, the projection of any conclusions based on our findings to future periods is subject to the risk that changes may alter the validity of such conclusions.

In our opinion, management's assertion referred to above is fairly stated, in all material respects, based on the AICPA and CPA Canada trust services *security* criteria.

KPMG LLP

August 21, 2015

Santa Clara, California



Management of GoDaddy.com, LLC's Assertion

August 21, 2015

The management of GoDaddy.com, LLC ("GoDaddy") makes the following assertion pertaining to the internet hosting services system:

GoDaddy maintained effective controls over the internet hosting services system, during the period July 1, 2014 through June 30, 2015 based on the AICPA and CPA Canada Trust Services security criteria set forth in TSP section 100 , *Trust Services Principles, Criteria, and Illustrations for Security, Availability, Processing Integrity, Confidentiality, and Privacy* (AICPA, *Technical Practice Aids*) to provide reasonable assurance that

- The system was protected against unauthorized access (both physical and logical);

The attached description of the internet hosting services system identifies those aspects of the system covered by our assertion.

Arne Josefsberg

GoDaddy.com, LLC

Arne Josefsberg

Executive Vice President, Chief Infrastructure Officer and Chief Information Officer



DESCRIPTION OF GODADDY.COM, LLC'S HOSTING SERVICES SYSTEM

Background

GoDaddy.com, LLC (GoDaddy), based in Scottsdale, Arizona, provides a range of internet business software and services. GoDaddy's hosting services refer to the housing, maintaining, and providing internet service (bandwidth) to servers. GoDaddy offers the following hosting services which are included in this report:

- Shared Web Hosting Services: cPanel, Plesk, Managed WordPress, Legacy Shared (2nd Generation Grid Hosting (2GH) and 4th Generation Grid Hosting (4GH)
- Dedicated Servers and Virtual Machines: Dedicated, Virtual Private (provisioned after 7/22/2010)

GoDaddy's hosting services are housed in the following domestic and international data center locations:

- Ashburn Data Center – DuPont co-location facility – Ashburn, Virginia
- Buckeye Data Center – Phoenix, Arizona
- K2 Data Center – Phoenix, Arizona
- Mesa Data Center – AT&T co-location facility – Mesa, Arizona
- Perimeter Data Center – I/O co-location facility – Scottsdale, Arizona
- Amsterdam Data Center – Telecity co-location facility – Amsterdam, Netherlands
- Singapore Data Center – Equinix co-location facility – Singapore

The breakdown of hosting services varies by location as referenced in the table below.

Data Center	cPanel	Plesk	Managed WordPress	Legacy Shared	Dedicated	Virtual Private
Ashburn	✓	✓				
Buckeye	✓	✓	✓	✓	✓	✓
K2					✓	✓
Mesa				✓		
Perimeter					✓	✓
Amsterdam	✓	✓		✓		✓
Singapore	✓	✓		✓		✓



Infrastructure

Shared web hosting services house multiple customers in a single server cluster. Customers interact with their hosting environment using the applicable control panel – cPanel for Linux, Plesk for Windows, and Hosting Control Center (HCC) for the legacy shared environment. Customers manage their own content including information stored on MySQL and MS SQL customer databases. Customers are also responsible for website setup and backups. GoDaddy manages system and hardware level security and patching.

Dedicated servers house a single customer per dedicated physical server. Initial configuration is performed by provisioning code on the hypervisor based on customer elections made during the setup process. The customer controls system level access and is responsible for server setup, security, patching, and backups while GoDaddy manages hardware level security (e.g. physical security) for all dedicated servers. GoDaddy manages system and hardware level security and patching over the hypervisors used in the provisioning process.

Virtual private servers house several customer virtual machines on a single server. Initial configuration is performed by provisioning code on the hypervisor based on customer elections made during the setup process. Each customer controls system level access to their own virtual server environment. Customers are responsible for server setup, virtual server security and backups while GoDaddy manages hardware level security and patching. GoDaddy manages system and hardware level security and patching over the hypervisors used in the provisioning process.

All hosting offerings may be configured using Windows or Linux operating systems.

Firewalls protect the servers housed within the data center by service offering, and are configured in a high-availability mode. Intrusion detection systems (IDSs) are implemented throughout the network and are monitored by the Computer Security Incident Response Team (CSIRT).

Software

GoDaddy utilizes third party software Plesk, cPanel, and Wordpress to provide the services described to customers. GoDaddy developers and engineers manage the code behind APIs that support the customer provisioning process which install software in customer hosting environments. Hosting Control Center (HCC) is an internally developed application that is supported by GoDaddy developers and engineers. HCC enables setup and management of legacy shared hosting.

Databases supporting the hosting servers run either MS SQL Server or MySQL. Parallels Virtuozzo and Bare Metal (PSBM) are used to create the virtualized server environments for Web Hosting and Virtual Dedicated Servers.



People

GoDaddy teams providing direct support to hosting customers consist of the following:

- Inbound hosting support provide customer service and technical assistance
- Professional hosting services provides level two technical assistance for issues that cannot be resolved by inbound hosting support
- Hosting operations manages the hosted systems infrastructure and may provide level three technical assistance for hardware related issues
- Hosting product development and engineering teams manage and support hosting products and services and may provide level three technical assistance for software related issues

Additional functions within GoDaddy that support the hosting environment consist of the following:

- Physical security is responsible for the safety of the buildings in which GoDaddy operates
- Data center operations performs day-to-day operation of servers and related peripherals in addition to break-fix hardware support
- IT Security is responsible for oversight of the IT Security Policy and for maintaining and upgrading security equipment
- Computer Security Incident Response Team (CSIRT) is a 24x7 operation that respond to security detection events, inventory events for analysis, and monitor industry trends in IT Security
- User Administration is responsible for provisioning and deprovisioning user access
- IT Operations Center (ITOC) maintains the communication environment and monitors the network infrastructure for any downtime
- Human Resources and C3 professional development are responsible for employee onboarding and training

Procedures

The hosting services procedures covered by this system description include:

- Customer hosting account setup
- Information security and incident management
- Physical security
- Change management



- Program development

GoDaddy's procedures and controls are described in more detail in the sections that follow.

Data

For hosting services, data constitutes customer account setup information. Account setup is processed online through the hosting gateway and provisioned onto each customer's hosting environment. Data excluded from this report includes user content provided by and applications installed by GoDaddy's customers within their own hosting environments.